

WellPATH Wellness Challenge Frequently Asked Questions

How will progress throughout the challenge be provided?

Answer: Each week, Pinnacle Training Systems will provide participants with an email that provides weekly motivating tips to keep everyone going! You can monitor your own progress on the Walker Tracker Site or App on your profile.

How will winners be notified?

Answer: One to two weeks after the challenge end date, an email will be sent out to winning participants notifying them.

Can other activities such as riding a bike, elliptical, etc. be used to count as steps towards the challenge?

Answer: Yes. There is a list of approved activities in the Challenge Details Packet.

Will steps that people log before the start of the challenge count?

Answer: No, any steps that an individual has logged into the WalkerTracker app prior to the start of the challenge will not count towards the challenge.

If I register late, will my steps from the first day of the challenge to my registration date count?

Answer: Yes. If you register within 1-2 weeks of the challenge start. Once you are registered, Pinnacle Training Systems can manually move your registration date to the first day of the challenge and your steps from those days will then sync. If you are not using an electronic device for step counting, you will need to manually submit your steps/activities for those days to Pinnacle Training Systems.

I feel I need Reasonable Accommodation as defined by the American Disabilities Act 1990 (ADA) to participate in the challenge, what should I do?

Answer: All Challenges are designed and open to all eligible FUSD members and will provide reasonable accommodations. Should you feel you need reasonable accommodations, make sure you check the box notifying us of this need on the registration form that reads “please check here if you feel you need reasonable accommodation as outlined in the ADA ____” and reach out to Pinnacle Training Systems at FUSD@pinnacletrainingsystems.com.

Can my child(ren) participate with me?

Answer: Yes if your child is:

- covered under your FUSD Medical plan and
- is 12 years of age **at the start date of the challenge**
- you must sign a consent waiver as their parent/guardian for them to participate

If my child under the age of 18 participates, are they eligible for the prizes?

Answer: Yes. Any minor participants age 12-17 are eligible for prizes too.