

January 14, 2026

Misty Her, Superintendent
Fresno Unified School District
2309 Tulare Street
Fresno, CA 93721

Dear Misty,

Thank you, again, for today's meeting. Please know that we are in this together. We will do our part to help ensure FUSD retirees have access to our hospitals and providers during our negotiations with Aetna and to help minimize disruption in care.

It was clear from today's discussion that a huge pain point for FUSD retirees is primary care visits and prescriptions. Through **Friday, February 20**, providers within **Community Health Partners** will accept FUSD retirees covered by Aetna for physician office visits and to obtain prescription refills.

Also, to reiterate our discussion, we will certainly provide all emergency services regardless of insurance status. In addition:

- We will honor continuity of care provisions for those in active treatment, such as but not limited to, cancer care.
- We will also continue to request from Aetna, via a Letter of Agreement (LOA), approval to provide in-network services to FUSD retirees.

Misty, we are committed to doing everything we can to resolve the contract negotiation with Aetna in a timely manner that also allows us to continue providing high-quality care at a fair rate. We must demand reimbursement that covers the cost of the care we provide so that Community Health System—our region's most essential healthcare provider for more than 125 years—remains financially stable to continue serving the needs of our Valley.

We have set up an email for retirees to help resolve issues. Please refer them to FUSDsupport@communitymedical.org.

Sincerely,



Craig A. Wagoner
President & Chief Executive Officer